Support at Home

Fees and charges

HARWELL HOME CARE

Clinical Support

Specialist nursing and health support to keep you safe, well, and confident managing your health at home.

Registered Nurse in your home	Hourly rate	45min	30min
Week Day (6am to 5pm)	$160	$135	$110
Week Nights (5pm to 6am)	$170	$145	$120
Saturday	$215	$175	$135
Sunday	$250	$200	$150
Public Holidays	$295	$240	$185
Enrolled Nurse in your home	**Hourly rate**	**45min**	**30min**
Week Day (6am to 5pm)	$140	$115	$90
Week Nights (5pm to 6am)	$150	$125	$95
Saturday	$190	$155	$120
Sunday	$220	$175	$135
Public Holidays	$245	$195	$150
Personal Care in your home	**Hourly rate**	**45min**	**30min**
Week Day (6am to 5pm)	$115	$95	$75
Week Nights (5pm to 6am)	$130	$110	$90
Saturday	$155	$125	$100
Sunday	$195	$155	$120
Public Holidays	$240	$200	$160
Allied Health	**Hourly rate**	**45min**	**30min**
Counselling or Psychotherapy	$220	-	-
Dietitian or Nutritionist	$230	-	-
Exercise Physiologist	$220	-	-
Music Therapist	$230	-	-
Occupational Therapist	$220	-	-

Physiotherapist	$220	-	-
Podiatry	$220	-	-
Psychologist	$250	-	-
Social Worker	$240	-	-
Speech Pathologist	$240	-	-
Diversional Therapist	$200	-	-

Independence

Services and guidance that build your confidence and skills, helping you stay active and do as much for yourself as possible.

In home respite care	Hourly rate	45min	30min
Week Day (6am to 5pm)	$115	$95	$75
Week Nights (5pm to 6am)	$130	$110	$90
Saturday	$155	$125	$100
Sunday	$195	$155	$120
Public Holidays	$240	$200	$160
Other Services	**Hourly rate**	**45min**	**30min**
Assistance to maintain personal affairs	$115	$95	$75
Individual Social Support	$115	$95	$75
Transport services - unaccompanied	Budgeted to your individual plan		
Accompanied Activities	$155	$135	$115
Accompanied Activities for minimum of 2 hours, kms limited	$115	-	-
Digital education and support	$115	$95	$75
Acupuncturist	$200	-	-
Chiropractor	$200	-	-
Art Therapist	$200	-	-
Remedial Masseuse	$185	-	-
Osteopath	$200	-	-

Transport - Accompanied	Per Trip		
0 - 10 kilometers	$85	-	-
11 - 20 kilometers	$120	-	-
21 - 30 kilometers	$155	-	-

Everyday Living

Practical help with day-to-day tasks like meals, cleaning, shopping, and personal care so life feels easier and more comfortable at home.

Domestic Assistance	Hourly rate	45min	30min
Week Day (6am to 5pm)	$105	$85	$70
Help around the home	**Hourly rate**	**45min**	**30min**
Shopping assistance **minimum 2 hours, kms are limited*	$115	-	-
Meal Preparation	$115	$95	$75
Gardening and light yard work	$125	-	-
Assistance with home maintenance and repairs	$170	-	-
Meal Delivery (per invoice)	$15	-	-
Lawn Maintenance	$105	-	-
Laundry Services	$105	$85	$70

Care Management

A dedicated partner who listens, plans with you, coordinates your services, and checks in regularly to make sure your care continues to meet your goals.

Care Management (Indirect)	Weekdays (6am to 5pm)	$130	-
Care Management (Direct)	Weekdays (9am to 5pm)	$160	-
Restorative Care Management (Indirect)	Weekdays (9am to 5pm)	$130	-
Restorative Care Management (Direct)	Weekdays (9am to 5pm)	$160	-

Support at Home Fees and How They Work:

Clear, fair pricing so you always understand your care and your choices.

Care Management

The government sets aside 10% of your Support at Home funding specifically for Care Management. This supports you behind the scenes — planning your services, coordinating your team, keeping your care on track, and adjusting it as your needs or goals change.
You don't pay a co-contribution for Care Management.
At Harwell, you'll always have a dedicated Care Manager who knows you, checks in regularly and advocates for your needs ensuring your care is personal, proactive and seamless.

Budgeting to your Individual Support Plan

Everyone's needs and budgets are different and so are services available in each community. We work alongside you to plan support that feels right for you, and we connect you with trusted providers in your area who offer quality, value and care that aligns with your goals.

Co-Contributions

If you completed your My Aged Care assessment on or after 12 September 2024, the government may ask you to contribute to the cost of some services.
Services Australia determines your contribution based on your income and assets — not Harwell. We'll always explain your options and help you understand what it means for you.
Your contribution depends on the type of support:

Clinical Support (No contribution)
The government fully funds clinical care like personal care, nursing and physiotherapy.

- 0% contribution for all eligible older Australians

Independence Services (Moderate contribution)
Supports that help you stay independent — such as exercise support or equipment.

- Full pensioners: 5%
- Part pensioners: 5–50% (means-tested)
- Self-funded retirees: 50%

Everyday Living (Higher contribution)
Day-to-day services like cleaning, gardening and meals.

- Full pensioners: 17.5%
- Part pensioners: 17.5–80% (means-tested)
- Self-funded retirees: 80%

We'll walk you through your options and help you feel confident in your plan, every step of the way.

How We Charge

- All prices listed are average hourly rates unless noted otherwise
- Services are charged in 15-minute increments and only for the time you receive, with minimum visit time of 30 mins for Clinical and Independence services.
- Some clinical services include extra time for assessments and documentation
- Transport and group programs vary depending on your needs and choices, we'll confirm costs with you before you start

At Harwell, transparency matters. You'll always know what you're paying for, and you'll never be surprised by a bill.

All quoted pricing is exclusive of GST.

Cancellations

To help us run reliable services for all clients, cancellations with less than 2 business days' notice may be charged. You may also be charged if we arrive and you are not home at the arranged time, or our services are turned away upon arrival.
(If life happens, call us — we'll always do our best to help.)